

**State of New Hampshire
Department of Health and Human Services**

**Transportation Solutions-Providing Motor Vehicles
to NH Citizens in Need**

REQUEST FOR INFORMATION RFI-2021-DEHS-01-TRANS

January 13, 2021

Agenda

Welcome and overview of the meeting	10 min
Overview of the Transportation Options RFI	20 min
Transportation RFI Overview Q&A Period	30 min
Overview of RFI Contents and Submission	15 min
Next Steps	15 min
Contents and Submission Q&A Period and Closing	30 min



Welcome and Overview

- This Request for Information (RFI) is published to seek innovative solutions that meet the transportation needs of individuals, who are currently participating, or have recently participated in the New Hampshire Employment Program (NHEP).
- This RFI is issued solely for market research, planning, and informational purposes with the intent to use this information to generate a Request for Proposal (RFP) to be released later this year.
- It is our vision to have creative and new options to consider, especially those that build off of relationships that occur locally and statewide.



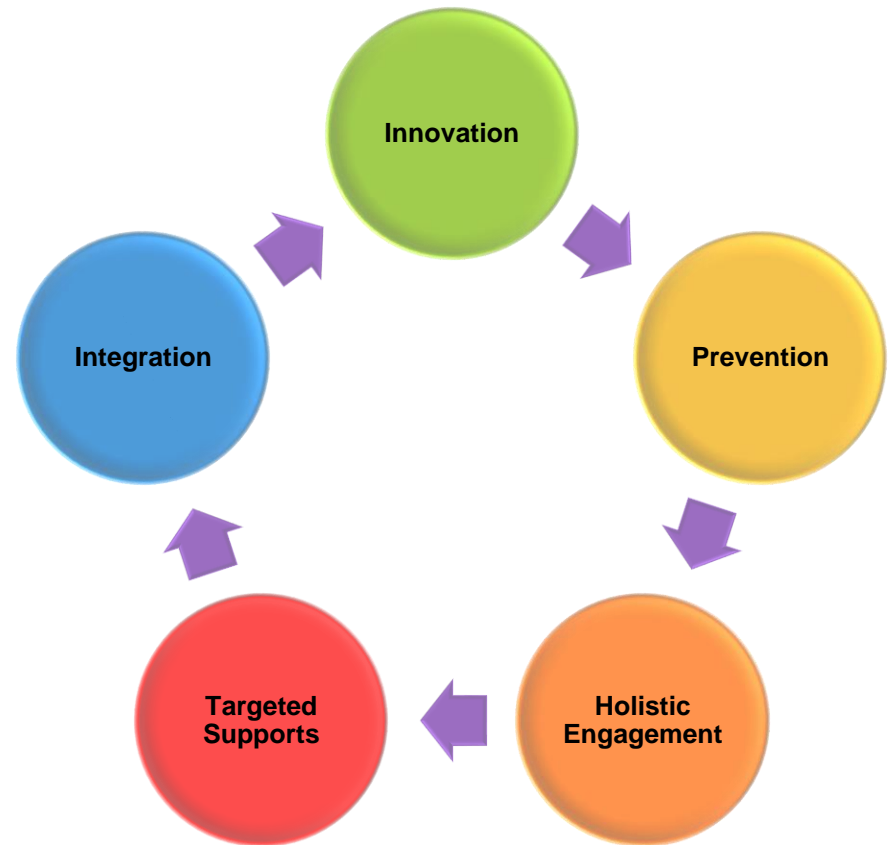
Overview

- Part of a larger vision for the Department and Division of Economic & Housing Stability.
- Incorporating the values and vision of the Social Determinants of Health, Family Strengthening and Child Well-Being, and Whole Families Approach to Jobs: Parents Working, Children Thriving.



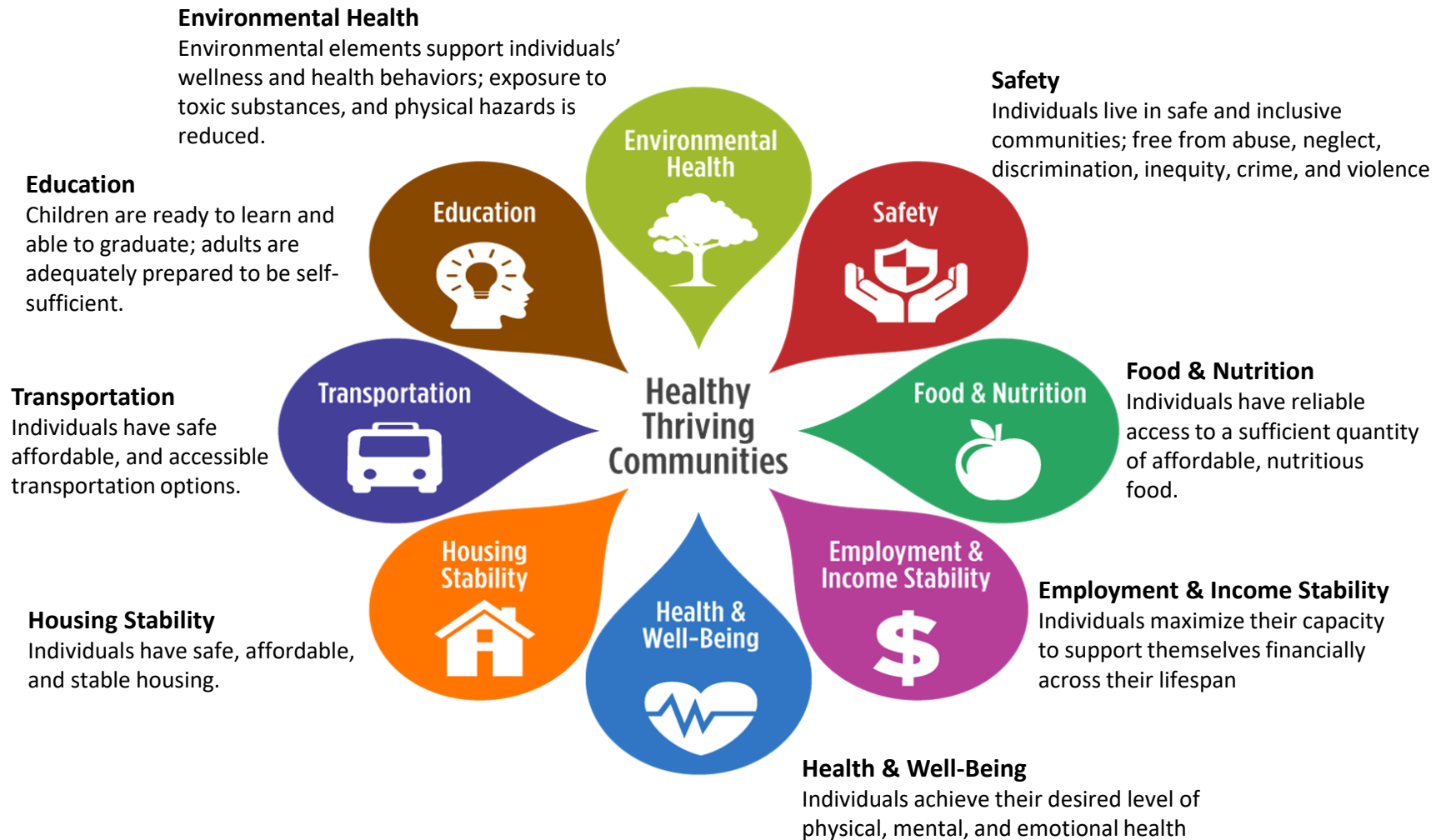
DEHS: SCOPE, FOCUS AND APPROACH

- Serves individuals and families from birth through the lifespan
- Provides a whole Person/whole family approach
- Emphasizes the importance of Social Determinants of Health and its impact on a person/family
- Focused on reducing programmatic and system barriers and silos to services
- Focusing on strengthening program organization to create solutions
- Provides shared leadership in the commitment to integration and working as a team



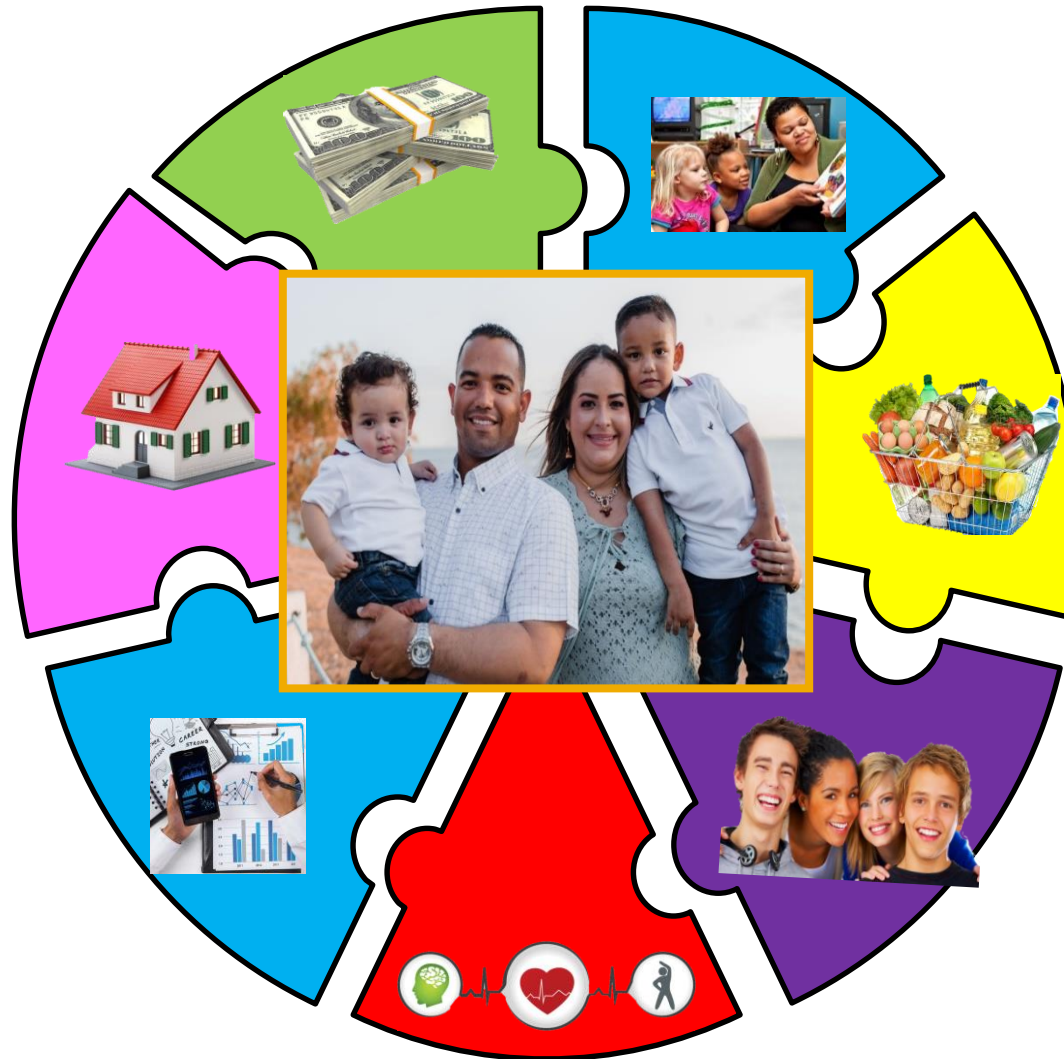
SOCIAL DETERMINANTS OF HEALTH

6



PERSON/FAMILY IN THEIR ENVIRONMENT

7



WHOLE FAMILIES APPROACH TO JOBS: PARENTS WORKING, CHILDREN THRIVING

8

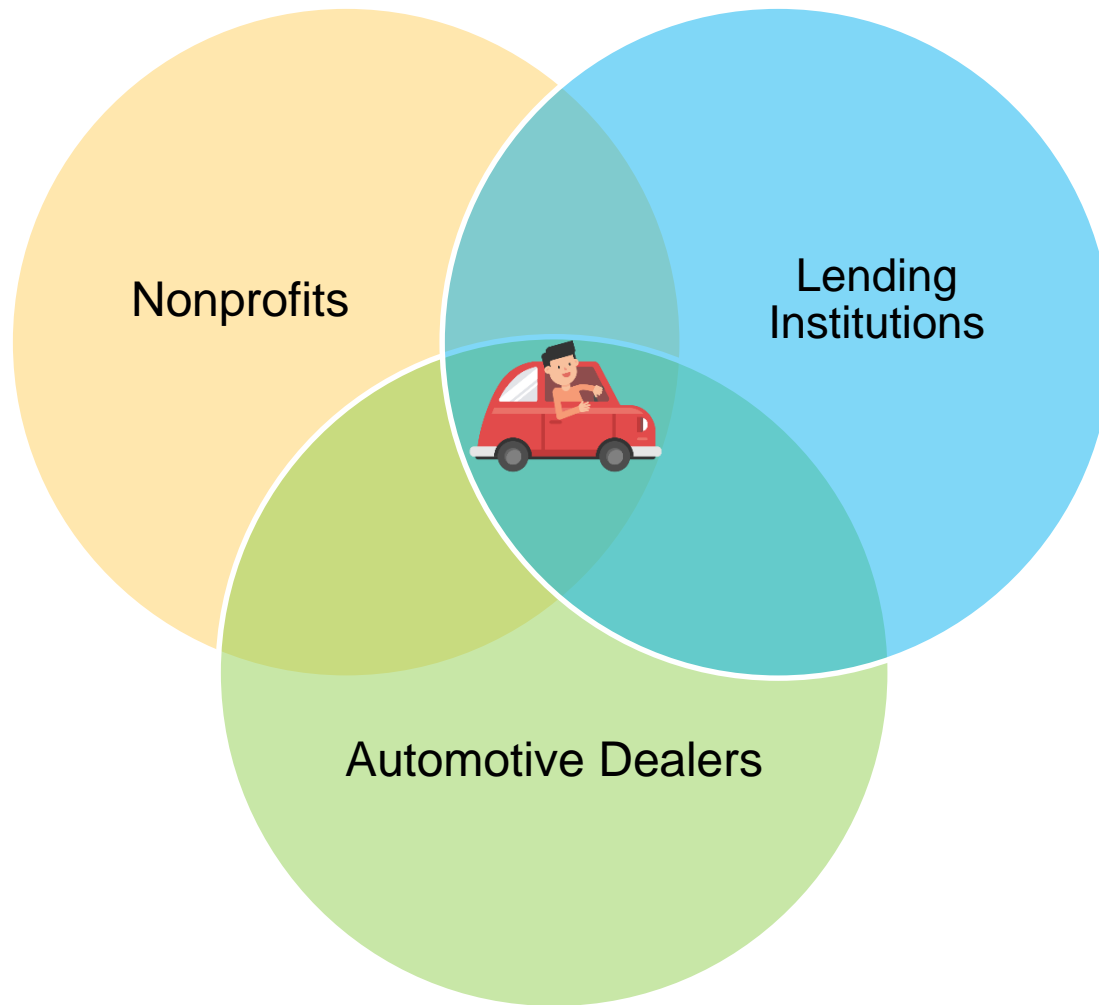
- Support business and disrupts poverty by creating economic mobility pathways in every community
- Leverage an evidence-based, multi-generational, integrated framework with families at the center of policy making
- Incentivize work, boost individual effort and responsibility while strengthening communities
- Promote efficiencies in government and multi-sector partnerships



*Participate in a regional and national learning
community to accelerate innovation*



VISION FOR TRANSPORTATION



PURPOSE

- New Hampshire Employment Program (NHEP) is within the Bureau of Employment Supports.
- NHEP is the mandatory work program under the Federal Administration for Children and Families Temporary Assistance for Needy Families (TANF) program.
- The Department intends to utilize information collected through this RFI to develop a program(s) that will provide statewide transportation options to assist families in NHEP with obtaining and maintaining employment.



THE CURRENT CONTEXT

- Currently the Bureau of Employment Supports / NHEP program has some transportation resources and options on which participants attempt to rely
- Public transportation systems,
- Bus passes,
- Mileage reimbursement,
- Ride sharing programs, and
- Participant owned vehicles (unreliable or require repairs that they cannot afford)
- Many participants may not have transportation options available to meet the demands of single parents caring for children.



FUTURE COMPONENTS AND GOALS

The Department intends to use the information collected through this RFI to:

- Develop a sustainable system of providing safe and reliable transportation to families participating in the New Hampshire Employment Program is available statewide
- Establish a collaborative approach, local or statewide, that supports responsible lending that includes affordable payments for new or gently used vehicles.
- Ensure TANF participants receive case management, budgeting/fiscal literacy, transportation planning and where appropriate, support to purchase a vehicle that will meet the needs of the family through non-predatory lending.
- Identify risks and opportunities for participants and lending institutions in the establishment of reliable transportation.
- Identify supports that would need to be in place for NHEP participants to maintain successful vehicle ownership or long term transportation options.



PROGRAM REQUIREMENTS



Transportation solutions must be available statewide and the design may allow for multiple providers, where appropriate. Therefore, program boundaries or service area may be any region; collection of regions; or existing population parameters of an organization within the NHEP, which will be the referral source to the program. Referrals will be consistent with the family's needs. The Department is seeking all possible solutions.



Transportation RFI Overview Q&A Period



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Next Steps and RFI Timetable	15 min
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Overview of RFI Contents and Submission

- This RFI is for informational purposes only, and is not intended to result in a contract or agreement with any respondent. This RFI does not commit the State to publish an RFP or award a contract.
- The State is seeking community insight and information that may be incorporated into a future Request for Proposal (RFP). The issuance of an RFP, as a result of information gathered from responses, is solely at the discretion of the State. Should an RFP be issued, it will be open to qualified vendors, whether those vendors choose to submit a response to this RFI. This RFI is not a pre-qualification process.



Overview of RFI Contents and Submission

- Starting on Page 5 section 5.2 of the RFI: specific questions related to the identification of potential solutions to address transportation needs of NHEP participants
- Respondents may respond to some or all the questions. Responses to all questions are encouraged but not required. Response can be brief (a few sentences) or longer (a few paragraphs).
- Please be sure to label responses appropriately to the question being addressed

In your submission, please include, Per Section 8.2 of the RFI:

1. **The transmittal cover letter**, including your name, title, telephone number and e-mail address.
2. **Table of contents**, including the contents listed here and their corresponding page numbers.
3. **Executive summary**: an overview of the Respondent's organization and which demonstrates the respondents understanding and reason for responding.



Next Steps RFI Timetable

- Proposers have until January 21st to submit any questions to Jen Hackett, the program will combine all questions including from this presentation and post our responses on January 28, 2021.
- Proposal submissions must be received by February 11, 2021.
- Submissions must be emailed to the Procurement Coordinator at the following email addresses:
 - To: DHHS-contracts@dhhs.nh.gov and cc'd: Jennifer.Hackett@dhhs.nh.gov
- Vendor conference slide deck will be available on the procurement website for review this week.

Request for Information Timetable		
Item	Action	Date
1.	Release RFI	12/30/20
2.	Question submission period opens	12/30/20
3.	Vendors Conference (non-required)	01/13/21
4.	Question period closes	01/21/21
5.	Response to questions published	01/28/21
6.	RFI submissions due	02/11/21



Contents and Submission Q&A Period and Closing

